

CHARTER INDUSTRY RESPONDS TO CORONAVIRUS OUTBREAK

Hong Kong – 12 February 2020 - Leading aircraft charter company, Air Charter Service, has said that it has been inundated with requests for charters relating to the travel disruption caused by the outbreak of the novel coronavirus throughout China and Asia.

Justin Bowman, ACS's Chief Executive, commented: "For the past two and a half weeks our offices around the world have been arranging flights on local charter aircraft – everything from four passengers on a private jet, to hundreds on larger aircraft, to 100 tonnes of surgical masks – it has been all systems go since the epidemic was first reported.

"Some customers have tried to avoid infection by flying with their families on private jets to avoid travelling on commercial aircraft with a large amount of people, whereas several organisations, as well as governments, have evacuated en masse on larger aircraft, such as an Airbus A380.

"We have flown in various relief cargo for the country, including, protective overalls, medical gloves and millions of surgical masks. We have also had clients not willing to put their cargo on aircraft that have recently been to China."

"We have faced various challenges in booking the flights, including customers requesting crew that had not been to China since the beginning of January, obtaining diplomatic permits and staff from our three regional offices working from home, to minimise their risk of infection. Our US, European and Middle East offices have all also been involved in booking the charters."

N.B. Air Charter Service was not involved in the delayed British government evacuation flight.

www.aircharterservice.com/china-situation-update

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About Air Charter Service

We are a global company with 25 worldwide offices, spanning all six major continents and we offer private jet, commercial airliner and cargo aircraft charters, as well as onboard courier solutions. We arrange almost 16,000 contracts annually with revenue of close to 700 million dollars. We were formed in 1990 by Chairman Chris Leach and CEO Justin Bowman in the basement of a house, and we now employ almost 500 staff worldwide.

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